



1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719

732-938-1000 | [www.njng.com](http://www.njng.com)

Steve Westhoven, President and CEO

## Trust, Reliability and Value

New Jersey Natural Gas (NJNG) is the principal subsidiary of New Jersey Resources (NYSE: NJR), a Fortune 1000 company. As a lifeline service provider, NJNG keeps customers' homes warm and businesses running throughout Monmouth, Ocean, Morris, Middlesex and Burlington counties.

NJNG is dedicated to meeting our customers' expectations for safety, reliability and value in an environmentally responsible way. Each year, we invest millions of dollars to strengthen our transmission and distribution systems to serve over half a million customers. NJNG is the first natural gas utility in the state to eliminate all cast iron mains and services from our system.

Through our conservation and energy-efficiency programs, we help customers manage their energy usage and save money. And highlighting our commitment to delivering service excellence, for the fifth consecutive year, NJNG ranked highest in customer satisfaction with residential natural gas service in the East among large utilities, according to the annual J.D. Power and Associates Gas Utility Residential Customer Satisfaction

Study. Overall, this is the 14<sup>th</sup> time NJNG has been recognized for its commitment to customers since J.D. Power began measuring the customer satisfaction of natural gas utilities.

NJNG also has a longstanding tradition of service to the community. With a focus on education and the environment, NJNG's record of corporate citizenship reflects the efforts of our employees, who share their time and talents to help those in need. Each year, NJNG and its employees contribute thousands of volunteer hours working with area nonprofit organizations to mentor students, encourage literacy and academic achievement and enhance the quality of life in our neighborhoods.

We support a clean energy future and take pride in our strong environmental commitment. From the clean natural gas we provide – to encouraging conservation and energy efficiency – NJNG is dedicated to protecting our natural resources and building a sustainable future for generations to come.

Guided by the dedication of our employees and our commitment to service excellence, NJNG continues to set the standard as a corporate partner and leader in the natural gas industry. 