



Jersey Central
Power & Light
A FirstEnergy Company

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JCP&L Making Customers' Lives Brighter

Jersey Central Power & Light (JCP&L) is dedicated to delivering safe, reliable electric service to more than 1.1 million customers in 13 counties in northern and central New Jersey. JCP&L has invested nearly \$3 billion in capital projects over the last 10 years to enhance electric system resiliency and reliability for customers. The company plans to spend more than \$300 million in 2019 for additional enhancements, including trimming trees along nearly 3,300 miles of power lines as part of routine maintenance to reduce vegetation-related outages.

To further build on recent service reliability enhancements, the \$97-million JCP&L Reliability Plus Infrastructure Improvement Program was approved earlier this year. The program includes targeted investment that will be made by December 31, 2020, to address damage to the distribution system caused by severe weather events and reduce the frequency and duration of power outages.

JCP&L is committed to creating a workplace that invites diversity. Through its diversity and inclusion programs, the company maintains a high-performing team and a culture where differences are respected, teamwork is encouraged, and employees feel valued, driven and empowered to do their

best. To help train the next generation of well-educated industry workers, JCP&L teams with local community colleges, including Brookdale Community College and Raritan Valley Community College, through its award-winning Power Systems Institute (PSI).

JCP&L's 1,500 employees take pride in supporting their local communities. The FirstEnergy Foundation and JCP&L have donated nearly \$1.7 million over the last decade to New Jersey United Way agencies and raised more than \$179,300 and 175,000 pounds of food for Harvest for Hunger.

JCP&L was recently named to the New Jersey Sustainable Business Registry for its focus on environmental awareness and sustainable policy building and practices. Some of the company's environmental stewardship efforts include establishing a Green Team to promote sustainable practices, wildlife relocation and protection programs, recycling programs and participation in local beach sweep events centered around removing debris from area beaches.

With a continual focus on enhancing service reliability, building a strong workforce and supporting the communities and environment, JCP&L is committed to making customers' lives brighter. **PS**