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Leading Innovation in a Customer-Obsessed Culture

Fidelity Investments is inspiring better futures and delivering better outcomes for the customers and businesses we serve. Privately held for more than 70 years, Fidelity employs more than 40,000 associates who are focused on the long-term success of our customers. Fidelity established its regional operations in the New York/New Jersey area in 1983. Since then, its workforce has grown to more than 1,300 associates working in offices in Manhattan and Jersey City as well as 23 Investor Centers in the region.

As an innovation leader in the region, Fidelity is fueling its customer experience by exploring new technologies to harness innovation, embracing a culture of curiosity and constantly evolving how we work. Fidelity is focused on being the destination for top talent in the region by encouraging diversity of thought and skillset, helping people thrive in and out of Fidelity, inspiring collaboration and inclusion to reach one's greatest potential and helping people blaze their own career trails. Fidelity offers

industry-leading benefits – including offering a student loan reimbursement benefit to its employees – and creating an environment where people are comfortable bringing their whole selves to work. More than half of all employees in the New York/New Jersey region are active in employee resource groups (ERG), creating a sense of belonging within their workplace.

Fidelity also thinks differently about our role as a corporate and community partner in New Jersey. Our employees contribute thousands of hours of community service annually and share their skills to make an impact, whether it's teaching financial literacy in schools, or partnering with local nonprofit organizations to solve their infrastructure and software challenges

Making an impact in the community requires collaboration with leading organizations and Fidelity works with several in the region including: Jersey City Public Schools, Junior Achievement, New Jersey City University and the New Jersey Council of Economic Education. 