



Jersey Central
Power & Light
A FirstEnergy Company

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James Fakult, President

Bringing Good Energy to New Jersey

Jersey Central Power & Light is committed to providing safe, reliable electric service to our 1.1 million residential and business customers in 13 counties in northern and central New Jersey.

While a national discourse on reinvesting in America's infrastructure is underway, we're already making significant investments in our electric system to better meet the needs of customers who rely on electricity to power their businesses and everyday lives. This year alone, we plan to spend \$359 million on infrastructure projects. This commitment builds on nearly \$3 billion in investments we've made over the past decade to strengthen our electric system and accommodate economic growth in New Jersey.

We're also enhancing reliability through our ongoing vegetation management efforts, which reduce outages by protecting wires and other infrastructure from tree-related damage. Contractors are expected to trim vegetation along more than 3,600 miles of transmission and distribution lines across JCP&L's service area in 2017.

To communicate more effectively with our customers, we've deployed web-based tools, including a 24/7 Power Center with an interactive map that provides updates on outages, crew

status and restoration times. In addition, our area managers stay in touch with elected officials and community leaders, listening to their concerns and keeping them informed.

Our 1,500 employees also take pride in their strong support of local communities. This year, employees participating in the Harvest for Hunger campaign raised more than \$38,000 and donated thousands of pounds of food – the equivalent of about 180 meals per employee – to local food banks. In the past decade alone, employees have donated approximately \$490,000 to the United Way and raised more than \$166,000 for Harvest for Hunger.

JCP&L also contributes to the vitality of local communities by serving as a major employer and supporting economic development efforts that create jobs, sustain local suppliers and attract new businesses to our service area. Our Power Systems Institute workforce development program combines classroom learning at Raritan Valley Community College and Brookdale Community College with hands-on training at company-operated facilities to prepare JCP&L's next generation of line and substation workers.

By investing in our infrastructure, improving service reliability and supporting local communities, JCP&L is bringing good energy to New Jersey. 