

www.go-domain.com

NJ/NY/PA IT SUPPORT LEADERS

Our clients' only regret is not finding us sooner!

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computer services

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Revolutionizing IT Support Since 1997

Founded in 1997 by two Rutgers graduates as an IT support service for law firms, Domain has emerged as a leader in IT support in the New Jersey, New York City and Philadelphia metro area, serving the small- to medium-sized business population. This year alone, Domain was recognized by the global MSPmentor Top 501 Managed Services Providers List and the *INC.* 5000 List of America's Fastest-Growing Companies. Domain's explosive growth comes from the impeccable reputation it has labored to earn. With a 97 percent client retention rate, how it delivers IT support hits upon something that is often missing in IT – quality customer service. Your business becomes Domain's business and it shows in the reviews it regularly receives on the MSP review site, "Biz Ratings." Not only do you get responses from dispatch in less than 10 minutes, but the responses you get are ones you can understand.

Even more impressive than its ability to deliver IT support faster than most firms is its unique methodology to support your business. Rather than fighting fires and repeatedly fixing the same problems, Domain prides itself on proactive maintenance

that reduces proverbial IT fires by more than 50 percent, revolutionizing the expectations of IT support and saving your business hours of dreaded downtime.

How does Domain do it? The company's healthy work culture is key. The leadership at Domain understands that the culture of the company directly correlates to the quality of service it provides. If the staff doesn't feel the love, neither do you. Domain is intentional about developing individuals, the team as a whole, and the leadership. So when the going gets tough and your business is on the line, its team is strong, cohesive and qualified to do whatever it takes.

Domain's latest development, Security-as-a-Service, meets clients' needs for cyber security in light of the increasing ransomware attacks on businesses. Security-as-a-Service is a complete subscription network security solution offering the latest security features and safeguards, including management, maintenance and monitoring by certified cyber security experts backed by Domain's \$50K Total Security Guarantee*. Domain continues to revolutionize the world of IT. 

*Terms and conditions apply.