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Steve Westhoven, President and CEO

Safety-Reliability-Sustainability

New Jersey Natural Gas (NJNG) is the principal subsidiary of New Jersey Resources (NYSE: NJR), a Fortune 1000 company. As a lifeline service provider, NJNG keeps customers' homes warm and businesses running throughout Monmouth, Ocean, Morris, Middlesex and Burlington counties.

Dedicated to meeting its customers' expectations for safety and reliability in an environmentally responsible way, the values of service and sustainability are deeply rooted within NJNG.

Each year, it invests millions of dollars to strengthen its transmission and distribution systems and serves over half a million customers. NJNG is the first natural gas utility in the state to eliminate all cast iron mains and services from its system.

Through its conservation and energy-efficiency programs, NJNG helps customers manage their energy usage and save money. And highlighting its commitment to service excellence, for the sixth consecutive year, it ranked highest in customer satisfaction with residential natural gas service in the East among large utilities, according to the annual J.D. Power Gas Utility Residential Customer Satisfaction Study.

NJNG also has a longstanding tradition of service to the community. With a focus on education and the environment, NJNG's record of corporate citizenship reflects the efforts of its employees, who share their time and talents to help those in need. Each year, NJNG and its employees contribute thousands of volunteer hours working with area nonprofit organizations to mentor students, encourage literacy and academic achievement, and enhance the quality of life in our neighborhoods.

From the clean natural gas it provides – to encouraging conservation and energy efficiency – NJNG supports a clean energy future and takes pride in its strong environmental commitment. It is dedicated to protecting our natural resources and building a sustainable future for generations to come.

Guided by the dedication of its employees and its commitment to customer satisfaction, NJNG continues to set the standard as a corporate partner and leader in the natural gas industry. **PS**

*New Jersey Natural Gas received the highest score in the East Large Segment of the J.D. Power 2015-2020 Gas Utility Residential Customer Satisfaction Study of customers' satisfaction with their residential gas provider. Visit jdpower.com/awards.